



Centre for Information and Media Services

THAT'S US

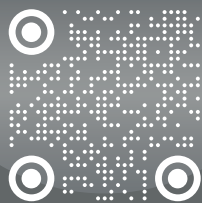
The Center for Information and Media Services (ZiM) is the central IT service provider of the University of Duisburg-Essen.

We support you in organizing your studies online. We operate online services, public PC pools, WIFI and university's e-learning platforms. We offer free software, media technology and much more.

ADDRESS

Campus Duisburg
Forsthausweg 2
47048 Duisburg

Campus Essen
Schützenbahn 70
45127 Essen



www.uni-due.de/zim/en/index.php

E-POINT

Campus Duisburg
Building LK (library)
Phone 0203 379 4242

Campus Essen
Building R09
(library GW/GSW)
Phone 0201 183 4444

HOTLINE

Mon - Thu 8 am - 8 pm
Fri 8 am - 7 pm
Sat 10 am - 2 pm
Phone (DU) 0203 379 2221
Phone (E) 0201 183 4444
hotline.zim@uni-due.de



WE ARE ON SOCIAL MEDIA



Follow us on Instagram or Facebook. We inform you about IT news, software offers and give tips and answers to technical questions.



www.instagram.com/zim_ude



www.facebook.com/uni.due.zim

LOOKING FOR A STUDENT JOB?



We are looking for you! We are always looking for student assistants to support at ePoint and in the various business areas. You can find all current vacancies on our careers page. We are also happy to receive your initiative application.



Go to the career page here:
www.uni-due.de/zim/karriere



FURTHER INFORMATION...

You can find more detailed information about the services listed here and many other services at:

www.uni-due.de/zim/en/studying.php



More ZIM info flyers can be found at:
www.uni-due.de/zim/flyer.php



Welcome at

UNIVERSITÄT
DUISBURG
ESSEN

Open-Minded

powered by ZiM



ZiM wishes you a successful start into your studies
WS 22/23

Our services for your studies



Campus-App



WIFI



Support



University ID



E-Mail



Selfcare portal



DuE-Campus



Sciebo



Moodle



VPN



VDI



Virus protection



RSS-Feeds



Video conferencing



Software



Campus-App myUDE

With myUDE we offer you the most important services of the UDE on your smartphone. myUDE is available for iOS and Android through the app stores.

www.uni-due.de/zim/quick/97



WIFI

We offer a campus wide WIFI network on both UDE campuses via eduroam. After prior configuration, you can log in to the eduroam with your Uni-ID.

www.uni-due.de/zim/quick/40



Support

You can get help with PC problems and technical malfunctions via our ZIM hotline or at the e-Point. You can find the current opening and office hours online.

www.uni-due.de/zim/quick/20



University ID

The university ID is your key to all online services. With it you authenticate yourself for the services of the UDE with restricted access. You can unlock these services in the Selfcare Portal by changing your password.

www.uni-due.de/zim/quick/46



E-Mail

As a student at UDE you will receive your own e-mail account. Your address is usually composed as follows:

first.name.last.name@stud.uni-due.de.

You can access your e-mail account via the webmail interface (webmailer.uni-due.de/).

www.uni-due.de/zim/quick/5



Selfcare portal

In the selfcare portal you can make changes to the settings of your university ID, e.g. change the password, set a separate WIFI password and make settings for SPAM protection for your e-mail account.

www.uni-due.de/zim/quick/26



DuE-Campus

Via the online service DuE-Campus you can, for example, create your timetable, view the course catalog or register for exams.

www.uni-due.de/zim/quick/96



Sciebo

With Sciebo, we offer you 30 GB of cloud storage. You can synchronize your data with different devices and work on documents together with other students.

www.uni-due.de/zim/quick/100



Moodle

Many lecturers use the e-learning platform Moodle to support their courses. Here you can work online together with other students in forums, call up material on courses or take learning tests.

www.uni-due.de/zim/quick/13



VPN

Some services of the UDE may only be used from the university network. In order to access the university network from home, you need to establish access via VPN.

www.uni-due.de/zim/quick/06



VDI

Via a „virtual desktop“ you have access to a Windows 10 PC through the PC pools at UDE with all software packages provided by ZIM. You can also use VDI on your private device.

www.uni-due.de/zim/quick/128



Virus protection

To protect your own data, you should always use an up-to-date virus scanner. ZIM offers you the virus protection called SOPHOS.

www.uni-due.de/zim/quick/34



RSS-Feeds

With the RSS news feeds of the ZIM you can follow all current messages, disturbances and safety tips from the ZIM simply and promptly.

www.uni-due.de/zim/quick/152



Video conferencing

With Zoom and BBB (BigBlueButton) we offer two tools for video conferencing.

www.uni-due.de/zim/quick/123 (BBB)

www.uni-due.de/zim/quick/124 (Zoom)



Software

We offer you free or strongly discounted software for your studies.

www.uni-due.de/zim/quick/122

